




NOTICE: CHANGE OF LOCATION


Please note that as of Monday, 20th April 2026, our Kuala Lumpur (KUL) Service Centre, Boarding Point and Arrival Point will be at our NEW LOCATION => **The Exchange TRX <=**

 **NEW SERVICE CENTRE ADDRESS:**
LCL-1a, Lower Concourse Level (B2)
55188 Tun Razak Exchange, Kuala Lumpur


DIRECTIONS TO SERVICE CENTRE


 **By Car / Grab / Taxi:**
Select “TRX Mall MRT Plaza Entrance” as your drop-off point.
You will be dropped off in front of The Exchange TRX (Shopping Centre).
Lift F is located before the glass entrance on the left side, near MUJI.
Take Lift F down to **B2 (Parking level)** — our Service Centre is directly in front of the lift.

 **By MRT train:**
Arrive at Tun Razak Exchange (TRX) MRT Station
Follow signs to “The Exchange TRX Mall / Concourse Level”
You will enter the mall directly at Concourse Level (Lower Ground / B2)
Our service centre is located behind UOB pop-up.

 **NEW BUS BOARDING/ARRIVAL POINT:**
TRX Carpark Plot 24 – Open Parking Area

DIRECTIONS TO OPEN PARKING AREA (Plot 24)

 **From Car / Grab / Taxi Drop-Off point @TRX Mall MRT Plaza Entrance:**
Walk straight towards the MRT / outdoor bus area direction
Follow signs for Bus / Coach
Continue walking straight to the open parking area @ TRX Carpark Plot 24
You will arrive at Aeroline boarding point

 **From MRT train:**
Exit the MRT station via Exit B (Feeder Bus / Taxi / Kiss & Ride) to the open parking area @ TRX Carpark Plot 24
Walk straight and you will arrive at Aeroline boarding point.

 Please contact us at **603-625 888 00** if you need further assistance.